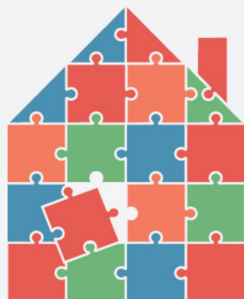


IMPACT STATEMENT



Working with Adult Social Care

From 1st Oct 2018 to 31st March 2019

Since Home Works was remodelled in October 2018, the service has exceeded Adult Social Care referral quota targets set by East Sussex County Council. 341 active clients were referred, which is 5% over the quota for Adult Social Care. See below and overleaf for an overview of how the service has performed and its impact.

341

number of people who received interventions to solve their housing problems and improve their health and wellbeing.

99.1%

left the service with improved circumstances.



47%

of people who received support and had a successful housing outcome secured accommodation.

53%

of people who received support and had a successful housing outcome sustained accommodation.



Of the people who accessed support:

78%

described themselves as having a disability

28%

had a physical disability

17%

had a learning disability and/ or autism

4%

had a sensory disability

9%

had literacy and or numeracy issues



699

Number of people who benefitted from support provided. We take a whole-family approach to the support we provide.

Housing issues

Of the people who were supported:

13%

had no accommodation

43%

were at risk of losing their accommodation

27%

were living in unsuitable accommodation

9%

were in need of resettlement

8%

had issues managing their tenancy



Of the households who came onto the service and completed support:

88% were successfully supported to maximise their income

89% were successfully supported to access support in the community

81% were successfully supported to get in touch with family and friends

44% were successfully supported to minimise risk from abusive and exploitative situations

14% were successfully supported to access carers support

12% were successfully supported for substance misuse

16% were successfully supported to deal with issues related to domestic abuse

Case study:

Billy* was living in a care home as part of a respite care package organised and paid for by Adult Social Care (ASC) as the result of a safeguarding concern. The allegation was that he was being financially abused by his wife and did not feel able to return to the family home. Billy has long-term health conditions (cognitive impairment and COPD) that severely impact on his mobility. It is alleged that his wife would leave Billy in the family home for days at a time without adequate access to food, electric or cash. Billy wanted to investigate housing options away from the family home.

When ASC referred Billy to Home Works, the Floating Support Officer investigated his housing options and supported him to do all the things he needed to do to become financially independent, including accessing appropriate benefits. Billy moved into his new home in May; a secure social housing tenancy. His benefit issues have been resolved so he is now financially stable and he is starting to attend counselling to start to address the issues from his former abuse relationship.

With the support of Home Works, over a period of seven months, Billy was able to make the decision to move out of an abusive relationship and regain his independence in stable accommodation. Without support, it is likely that Billy would have returned to the abusive relationship (likely triggering a series of safeguarding concerns) or would have had to remain in the costly residential home, which was not suitable for his needs on a long-term basis.

**name changed*

For more information about Home Works, visit www.southdown.org/housing-support/home-works-east-sussex or email sarah.bray@southdown.org.