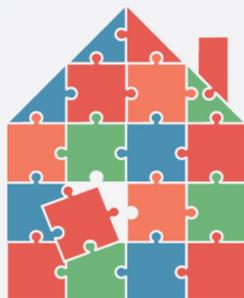


IMPACT STATEMENT



Working with Children's Services

From 1st Oct 2018 to 31st March 2019

Since Home Works was remodelled in October 2018, the service has exceeded Children's Services referral quota targets set by East Sussex County Council. 167 active clients were referred, which is 4% over the quota for Children's Services. See below and overleaf for an overview of how the service has performed and its impact.

167

number of new households who came onto the service to receive interventions to solve their housing problems and improve their health and wellbeing.

98.3%

left the service with improved circumstances.



40%

of people who received support and had a successful housing outcome secured accommodation.

60%

of people who received support and had a successful housing outcome sustained accommodation



Of the people who accessed support:

10%

had issues with basic skills

9%

had alcohol misuse issues

11%

had substance misuse issues

7%

were care leavers

22%

were or at risk of experiencing domestic abuse



214

Number of people benefited from support provided. We take a whole-family approach to the support we provide.

Housing issues

Of the people who were supported:

23%

had no accommodation

48%

were at risk of losing their accommodation

26%

were living in unsuitable accommodation

1%

were in need of resettlement

2%

had issues managing their tenancy



Of the households who came onto the service and completed support:

78% were successfully supported to maximise their income

53% were successfully supported to secure and/ or retain employment

84% were successfully supported to get in touch with family and friends

Case Study

“ Amy*, her partner and four children with a baby due in July, were referred by Children’s Services due to the children being at level 3 on the continuum of need.

The family were living in temporary accommodation and all sleeping in one room. Amy and her partner both had diagnosed mental health conditions.

These issues, combined with the overcrowded and unsuitable conditions, were all impacting on the children. The need to move into more suitable accommodation was critical to reducing the level of child protection arrangements in place.

With the support of a Home Works Floating Support Officer, Amy bid for a social housing tenancy and was successful.

Home Works then supported the family to move into the accommodation and helped them resolve complex benefit issues as they were both working but on low income.

Moving into secure permanent accommodation has had a huge positive impact on all the family. The resettlement and benefits support from Home Works has ensured the family now has a long-term sustainable base, which has significantly contributed to improving Amy’s mental health and reducing the level of child protection measures in place.

**name changed*



“Excellent support and knowledge from Home Works has helped hugely in saving my time and also encouraged the client to be motivated”. - Children’s Services

“My Home Works worker is brilliant and the service I have experienced has been so supportive and encouraging to my situation. It is invaluable support and I would have caved in if I had not had it.” - Client

For more information about Home Works, visit www.southdown.org/housing-support/home-works-east-sussex or email sarah.bray@southdown.org.