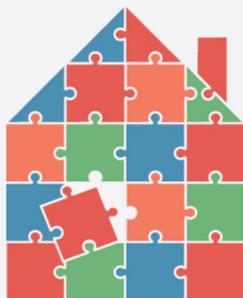


IMPACT STATEMENT



WHOLE CONTRACT

From 1st October 2018 to 31st March 2019

Since Home Works was remodelled in October 2018, the service has successfully achieved referral quotas set by East Sussex County Council. This Impact Statement provides an overview of how the service overall has performed and its impact.

1,677

total number of households who came onto the service and received interventions to solve their housing problems and improve their health and wellbeing.

99.6%

left the service with improved circumstances.



60%

of people who received support and had a successful housing outcome secured accommodation.

40%

of people who received support and had a successful housing outcome sustained accommodation.



Of the people who accessed support:

69%

had a mental health condition

23%

had a long-term physical health condition

9%

were carers

13%

were at risk of or experiencing domestic abuse



3,254

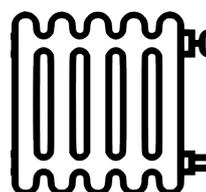
Number of people benefited from support provided. We take a whole-family approach to the support we provide.

**641
(38%)**

Number of people we provided support for who had young children or were pregnant.

**12.7
days**

Average length of time between referral received and support starting.



640

New households were provided with 'Winter Warmth' information, advice and guidance.

**4.9
months**

Average length of support



Of the people who came onto the service and completed support:



94% were successfully supported to maximise their income.



91% were successfully supported to access support in the community.



53% were successfully supported to gain or retain employment.

Case Study

“ Jane* had a number of health issues and was referred by Adult Social Care to Home Works. Shortly after being referred, very sadly, she passed away unexpectedly, leaving behind her two sons, 18 and 13 years old.

As her death was so unexpected, no plans were in place for the boys and they had no support networks to turn to for help.

With the support of Home Works, the eldest son was able to start to put the practical arrangements in place so that his traumatised family could stay together and function again.

We supported him to succeed the tenancy so they had a secure home, to access foodbanks and to secure welfare benefits he was entitled to. We also put the younger child in contact with Children’s Services. Most importantly, we helped them re-establish contact with their estranged family.

Without Home Works’ support it is likely that the eldest son would have become homeless and the youngest taken into care. ”

**name changed*

“Without Home Works I would be dead. There is no doubt in my mind about that; I wouldn’t be here. But because of you and your colleagues’ dedication to me and other people who are desperate for help, we are here and our lives are slowly but surely changing for the better. Thank you”

- Home Works’ client

Home Works Floating Support Officers are reliable and supportive, and have built up a lot of trust with Housing Support in the Local Authority.”

- Eastbourne Housing Options team

For more information about Home Works, visit www.southdown.org/housing-support/home-works-east-sussex or email sarah.bray@southdown.org.